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John M. Pfau Library

Spring 2007

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John M. Pfau Library **Newsletter**

California State University, San Bernardino

<http://www.lib.csusb.edu>

Spring 2007

"Embrace the Change": Johnnie Ann Ralph Retires

By Barbara Quarton

Thirty-six years ago, on a gusty January morning, Johnnie Ann Ralph walked resolutely into the Pfau Library to begin her first job as a professional librarian. Johnnie had completed both her undergraduate and graduate degrees in history from the University of California, Riverside. She came to California State College, San Bernardino with a master's degree in library science from the University of Kentucky.

Johnnie was hired as a generalist, but in the next several years she would serve as head of library operations, head of technical services, and head of public services. Johnnie notes that, in these positions, she "had the opportunity to introduce the first technologies into library operations." In the early 1980s, for example, she coordinated the installation of the library's first automated circulation system. A few years later, she oversaw the planning and implementation of the library's first online public access catalog, which signaled the demise of the card catalog.



When the library addition was funded in 1989, Johnnie — as associate university librarian — embraced her new responsibility of coordinating the design, planning, and construction of the new wing, which added nearly 50,000 square feet to the building. The wing was completed in 1993, positioning the library to meet the demands of a growing, changing campus population. Johnnie considers this experience to be a milestone in her long career. "My only disappointment is that the rest of the library addition has not been completed yet."

The commercialization of the Internet was underway and the World Wide Web was about to become a

household word when Johnnie was named university librarian. In this role, she guided the library and its staff through the technological and operational changes of the '90s, managing the inflated cost of utilities, equipment, and subscriptions.

Determined to meet the changing information needs of the campus, Johnnie "prioritized her priorities," as she says, overseeing a gradual shift in emphasis

from print to electronic resources. Thus, in addition to a book collection of 750,000 items, the library now has access to hundreds of electronic books and thousands of full-text electronic journals, all of which can be accessed from off campus. All of the library's services have online components. Johnnie is especially pleased that, by the time she departs campus this summer, a new-generation integrated library system will have been unveiled, one that streamlines operations in library acquisitions,

circulation, and public service systems.

Johnnie looks back at her career fondly. "Most important to me have been my interactions with my colleagues and the students. I thank them for what they have taught me and for their support of the Pfau Library." Johnnie's plans for the future include appreciating her free time, reading more often, and enjoying spontaneous visits with family. She also hopes to stay engaged with the campus. When asked if she has words of wisdom for the library staff and faculty as they prepare for new leadership, she smiles and says confidently, "Embrace the change." 🌸

In This Issue

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The New Catalog Is Here!



Library Goings On



Pull-Out Guide
Pfau Library
Catalog

Phone Numbers

Add 53 to extensions
below for off campus.

Public Services

Library Information	75084
Circulation	75090
Reference	75091
Info Den	75092
Interlibrary Loan	75093
Periodicals	75095
Library Instruction	77552
Other	
Campus Operator	75000

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Database Developments

By Stacy Magedanz

The arrival of the new year brings two important full-text databases to the library: *Sage Journals Online* and *Blackwell-Synergy*. Both publishers produce prestigious journals in fields important to CSUSB. Access to these two databases was made possible by the negotiating power of SEIR, the CSU system's central library database office, which gave us the opportunity to subscribe at affordable prices.

Sage Journals Online, from the well-known Sage publishing company, includes 446 scholarly journals, with full text available from 1999 to the present. Sage is particularly strong in the areas of education, psychology, criminal justice, and public administration, with notable titles for nursing and social work.

Blackwell-Synergy, from European-based Blackwell publishing, offers 749 titles, with full-text available from 1997 to the present. Blackwell's strengths are advanced health sciences, business, economics, law, political science, education, and sociology. Many of Blackwell's titles have an international focus.

Links to *Sage Journals Online* and *Blackwell-Synergy* can be found off the home page (www.lib.csusb.edu), on the library's **List of All Databases** page. To find out whether the library offers a specific journal full-text online, check the **Online Journals List**, also off the home page. 🐟

The New Catalog Is Here!

By Brent Singleton

The Pfau Library is excited to announce the arrival of our new Integrated Library System (ILS) and online catalog. Since our last ILS implementation more than a decade ago, the technology behind these systems has dramatically improved. This upgrade to the Innovative Interfaces Inc. Millennium product allows library users to search the catalog and retrieve results more quickly and effectively, adding a level of refinement and flexibility previously unavailable.



Pfau Library Catalog Library Home | New Search | Login | Help

California State University San Bernardino

BASIC SEARCH or do an [Advanced Search](#)

Keyword for in View Entire Collection

Guided Search Options:

Title scarlet letter opposing viewpoints	Journal/Magazine Title journal of psychology time	Author allende, isabel michelangelo
Author and Title Author: kant Title: morals	Subject search by Library of Congress Subject Heading	Government Documents Department of State global warming

Behind the scenes, the ordering and processing of books will be streamlined as the system is fully implemented, giving our patrons more rapid access to current materials. On the patron side, the new user-friendly search interface and results screens provide the ability to limit and sort materials at a finer level than ever before. For instance, users can now limit a search to master's theses, audiobooks, new books, as well as many other discrete collections; they can also have their results sorted by relevance, date, author, etc. Other new features are proximity searching of terms and a built in spellchecker with suggested alternative spellings. One other powerful characteristic of the new catalog is that it is designed to never give the user a zero result; instead it lists headings/items the user may want to consider.

There are now several unique personalization features available. Patrons can choose (or not) to save their "reading history," a list of all of the books they have checked out over time. Furthermore, they can save their "preferred searches," and have e-mail alerts sent when new items appear within the search criteria that they have established.

We are excited about our new system and happy to address any questions you might have. Feel free to stop by the Reference Desk on the first floor of the Pfau Library, or call x75091. 🐟

Library Goings On

Lee Bayer, public services (inter-library loan), celebrates 20 years of service.

Iwona Contreras, library administration, gave birth to daughter Natalea Victoria-Janina on January 10, 2007 at 7:58 am. Natalea weighed 7lb. 11 1/2 oz. Iwona is on maternity leave until March 7, 2007.

Georgia Durden, public services (periodicals/circulation) celebrates 30 years of service.

Denise Gipson-Perry, technical services (cataloging), celebrates 35 years of service.

Lois Hill, public services (music listening facility), began working in the library as a temporary clerical assistant II in May 1974. She became a permanent employee in August 1975. Lois retired effective December 30, 2006 after 32 years of service to the Pfau Library and CSUSB. From January through June, Lois will be working part-time in the library as a special consultant. *Photograph absent on request.*

Annie Hopkins, technical services (special cataloging/database maintenance), celebrates 20 years of service.

Irene Jones, public services (circulation), celebrates 30 years of service.

Les Kong, librarian (head of public services), was elected to a 3-year term (2007-09) as the ACRL Council Chapter Delegate, of CARL (California Association of Research Libraries, the state chapter of the Association of College & Research Libraries). He attends and represents CARL at the ALA (American Library Association) mid-winter and annual summer meetings.

Juvette McNew, technical services (cataloging), accepted the position of library assistant (LA) III in technical services effective January 1, 2007. Juvette leaves behind her LA II position in technical services (serials).

Brieanna Neudauer, library administration, has been hired to fill a temporary administrative support assistant I position in library administration, January 4-April 4, 2007. She will assist in daily operations while Iwona Contreras is on maternity leave.

Bonnie Petry, reference librarian, will be in charge of library instruction coordinating through the 2006-07 academic year. You may schedule a library instruction session by visiting <http://www.lib.csusb.edu/about/instr.cfm> or calling x75114.

Johnnie Ann Ralph, university librarian, celebrates 36 years of service. Though Johnnie retired effective December 2006, she has since been acting as a special consultant. Her last day working in the library is June 30, 2007.



Antonio "Tony" Vilches

Amina Romero, technical services (serials), accepted the position of library assistant II effective March 1, 2007. She leaves behind her LA I position in circulation.

Brent Singleton, reference librarian, published *Yankee Muslim: The Asian Travels of Mohammed Alexander Russell Webb* (Wildside Press, 2006) and "Minarets in Dixie: Proposals to Introduce Islam in the American South," *Journal of Muslim Minority Affairs*, vol. 26, issue 3, pp. 1-12 (December 2006).

Antonio "Tony" Vilches, library administration (receiving), celebrates 30 years of service. Tony retired effective December 30, 2006. 🐼

Library Hours

Library

Monday-Thursday

8am-11pm

Friday

8am-5pm

Saturday

9am-5pm

Sunday

2pm-11pm

Reference Desk (First Floor)

Monday-Thursday

9am-9pm

Friday

9am-5pm

Saturday

9am-5pm

Sunday

2pm-6pm

Info Den (Fifth Floor)

Monday-Thursday

1pm-6pm

Friday

1pm-5pm

Saturday

Closed

Sunday

Closed

Periodicals Service Desk (Third Floor)

Monday-Thursday

1pm-9pm

Friday

1pm-5pm

Saturday

1pm-5pm

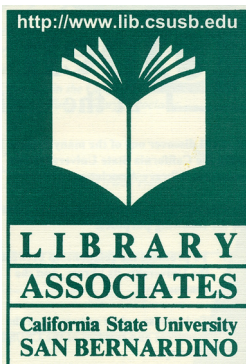
Sunday

2pm-6pm

Did You Know...

Selected Database Hits AY 2005/2006

Wilson Omnifile	354,893
EBSCOhost	341,554
Science Direct	206,826
Lexis/Nexis	88,070
ACS Publications	36,575
ABI INFORM	30,479
Business Source Premier	22,862
Communication & Mass Media	20,250
JSTOR	11,886
ProQuest Newsstand	11,815
Wiley Interscience	11,484
Project MUSE	9,248



John M. Pfau Library Associates

The Library Associates was founded to promote the relationship between the university, its library, and the community, increase public awareness of the resources and services of the John M. Pfau Library, and sponsor cultural programs such as

exhibits, lectures and other events. Members of the Library Associates make full use of the library, including borrowing library materials on the same basis as CSUSB students, reference assistance, and low cost interlibrary loan service.

Categories of membership:

Single/Family	\$30.00 per year
Life Member	\$250

Membership applications are available at the Pfau Library Circulation Desk, or call (909) 537-5090.



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