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John M. Pfau Library

Fall 2007

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John M. Pfau Library

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John M. Pfau Library Newsletter

California State University, San Bernardino

<http://www.lib.csusb.edu>

Fall 2007

Message from the Dean



It is with great sense of excitement and anticipation that I welcome this opportunity to serve as dean and university librarian at the Pfau Library at CSUSB. I am very appreciative of the warm welcome that I received from all of the library's personnel, the university administration, and the campus faculty. I particularly welcome the opportunity to work on a campus that is student-centered, collegial, and values community participation.

As part of my transition to this position, I have met with all of the members of the library team, both individually and in groups. The purpose of these meetings was to identify issues and concerns that needed to be addressed immediately, to become acquainted with roles and responsibilities, and to draft a plan of action.

I also made it a point to meet individually with each dean and major stakeholder in the university in order to begin developing positive working relationships. For example, during my meeting with the dean of the College of Business and Public Administration, Dr. Karen Dill Bowerman, we agreed to provide a venue in the library for presentations by featured authors in the field of leadership. The conversation

with the dean of the College of Education, Dr. Patricia Arlin, focused on library support for the newly established Ed.D. program. We also spoke about the dire need to upgrade the curriculum collection, which supports teacher preparation.

The vision that is beginning to evolve is one of an academic library ready to reinvent and reinvigorate itself in order to pursue its mission and serve its clientele at an optimum level. I see a library that wants to become a full and active partner with the CSUSB campus in the teaching, learning, and research functions of the university. Toward that end, the library is exploring the feasibility of instituting a liaison program to reconnect with faculty in each of the colleges. It is also planning to expand its information literacy program to serve and connect with a greater number of students. Part of the vision is to become a modern, efficient, and effective academic library by continuing to make extensive use of information technology. The Pfau Library could also become a center of culture and learning for CSUSB and the surrounding community by hosting artistic and cultural programs and exhibits. Ideally, these events would be hosted in partnership with colleges and organizations on and off campus.

In the pursuit of this vision, the staff and librarians have begun to conduct short-term planning in the following areas: Web page design, space utilization, collection development, and information literacy. Work-flow analysis is being conducted in several areas of the library in order to streamline operations. Library-wide committees have been formed to assist with communication and coordination of functions, including the Library Space Planning Committee (ad hoc) and the Library Information Technology Council. Soon after we finish our short-term planning, the library will begin strategic planning processes for the purpose of drafting long-term goals and objectives that are in line with those of CSUSB and the CSU system.

The staff and librarians have been busy improving the products and services that the library provides its users. For example, the library's Web page is new and improved, and inter-library loan (ILL) services were streamlined after adding an additional staff member to the unit. The library is in the process of

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Hail Cesar!
Pfau Library
Welcomes New
Dean



Database
Developments



Library
Goings On



Home Page
Face Lift

Phone Numbers

Add 53 to extensions
below for off campus.

Public Services

Library Information	75084
Circulation	75090
Reference	75091
Info Den	75092
Interlibrary Loan	75093
Periodicals	75095
Library Instruction	77552

Other

Campus Operator	75000
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implementing Link+, a network service that would provide library users with speedy access to all of the libraries in the CSU system, to its suite of research support services.

We look forward to working with all our current and future partners in making the Pfau Library one of the best academic libraries in Southern California. I thank you for the opportunity to serve as the dean and university librarian at the Pfau Library. 🌸



Cesar Caballero

Hail Cesar! Pfau Library Welcomes New Dean

By Lisa Bartle

On July 2 the Pfau Library welcomed our new dean/university librarian, Cesar Caballero. He comes to the Pfau Library from California State University Los Angeles where he was both associate university librarian (2003-2004 and 2006-2007) and acting university librarian (2004-2006).

Dean Caballero began his library career as a student assistant at the University of Texas at El Paso. Intending to become the family accountant, he was majoring in business administration. But a librarian named Jess Dugan, the associate dean of the library, became his mentor and changed the direction of his life. He invited the undergraduate to librarian functions and workshops. He encouraged him to consider librarianship as an option. Though at first Caballero rejected the idea, eventually he asked what he needed to do to enter library school. Caballero realized that he "really loved what libraries were all about, especially academic libraries. What a concept!" After receiving his bachelor's degree in 1972, he entered the University of Texas at Austin and earned an MLIS (1974).

Caballero returned to the University of Texas at El Paso as a librarian. His time there was formative as he served as the head of the circulation department (1976-1978), then the head of archives and special collections (1979-1990), before becoming associate university librarian (1995-2003). Through his varying responsibilities, he was "always interested in administrative roles. It was my goal all along."

In 2003, he left UT El Paso for the California State University, Los Angeles to pursue new challenges. When the bell of opportunity rang at the Pfau Library, he "wasn't looking for something new," he said at his interview, "but there comes a time when you want to steer the ship."

Since his arrival, Dean Caballero has been getting the lay of the land, talking with faculty and staff, listening to their interests and concerns within the library. While he does not wish to impose his ideas, his vision for the Pfau Library is as "a learning and cultural resource not only for the campus, but for the region. I want to move this library through the 21st century in order to support a very modern university."

Dean Caballero has written several articles in respected library periodicals, indexed for the *Chicano Periodicals Index*, and written or contributed to seven books. He is currently ABD in higher education administration at Texas Tech University. The title of his dissertation will be *Strategic Planning for Delivery of Electronic Information in Higher Education*. 🌸

Database Developments

By Stacy Magedanz

MEDLINE

Previously available only in the free PubMed interface, *MEDLINE* is now available on our EBSCOhost platform. This allows us to offer the library's "Search for Full Text" button, to help researchers easily locate articles available from the library, or link to Interlibrary Loan for those that are not.

GROVE ART ONLINE

This reference work covers the full text of *The Dictionary of Art* and *The Oxford Companion to Western Art*. It includes access to the Bridgeman Library of Art Images.

GROVE MUSIC ONLINE

Covers *The New Grove Dictionary of Music and Musicians* 2nd edition, *The New Grove Dictionary of Opera*, and *The New Grove Dictionary of Jazz*. Also includes some embedded sound clips.

PILOTS: Published International Literature On Traumatic Stress

This specialized psychology database indexes literature on post-traumatic stress disorder (PTSD) and other mental-health sequelae of traumatic events.

PSYCARTICLES (new interface)

Previously on ProQuest, now on the familiar Ebscohost platform, where our *PsycINFO* subscription already resides. Covers the full text of nearly 60 journals published by the American Psychological Association.

SOCIAL WORK ABSTRACTS (new interface)

Previously on SilverPlatter, now on OVID. We are pleased to move this important social work index to a platform which is more accessible to users with disabilities.

Our **SpringerLink** journal titles now include access to archived volumes, often covering the entire publication run of a journal, thanks to system-level funding through the CSU's SEIR office. 🌊

Library Goings On

Lisa Bartle, reference librarian, published an entry in the *Facts on File Companion to the 20th-Century World Novel* edited by Michael D. Sollars (Facts on File, 2007). It is titled "The Pastoral Symphony," which is a novelette by Andre Gide.

John Baumann, automation services, was reclassified to an Information Technology Consultant Career Skill Level-exempt position effective January 1, 2007.

Araceli Calles, circulation department, submitted her resignation effective March 30, 2007. She accepted a position with San Bernardino County. Araceli had worked in the circulation department since July 5, 2000.

Iwona Contreras, library administration, was on the winning team for the President's Team Achievement Award for her work on the Jerry and Arlene Lewis Endowed Scholarship Team. The award was announced by President Karnig at the convocation on Sept. 17. Each person in the five-member, cross-campus team received a plaque and a \$200 gift card.

Megan Coursol, collection development, worked in a temporary ASA I position, assisting Cheryl Beesley while Ericka Saucedo was on maternity leave. This position started March 1, 2007 and lasted until late September.

Les Kong, head of public services, has been appointed by the California Library Association's (CLA) president to fill out the term of American Library Association (ALA) Chapter Councilor through November 2008. His duties will include attending ALA MidWinter and Annual Conferences, all Council meetings, and keeps the CLA membership informed of significant discussions and actions by ALA Council. He continues in his role as Association of College & Research Libraries (ACRL) Chapters Council Delegate, a position he was elected to in a state-wide election by California Academic & Research Libraries (CARL) members. In this role, he attends ACRL Chapters Council meetings held during the ALA MidWinter and Annual Conferences. In his capacity with both positions, he serves respectively on the Executive Committee of CLA, and the Executive Board of CARL. He also serves as a member of the WASC (Western Association of Schools & Colleges, Accrediting Commission for the Senior Colleges & Universities) Substantive Change Committee. This committee reviews and takes formal actions on proposals which describe a substantive change involving new sites or off-campus programs, distance education, degree levels, or organizational changes. Currently, he is the only librarian serving on this committee.

Rosemary Navarro, circulation department, accepted the position of library assistant I effective May 14, 2007. Ms. Navarro had been working at the Rancho Cucamonga Public Library, Main Branch. In September, she was reassigned to the ILL unit (55% time) and Circulation (45% time).

Catrina Romero, collection development, accepted the position of library assistant II effective March 19, 2007. Ms. Romero recently announced her marriage to Damien Mancha on Oct 12, 2007.

Ericka Saucedo, collection development, gave birth to her daughter Brooke on Saturday, March 24 at 9:31 a.m. The baby weighed 8 pounds, 3 ounces and measured 21 inches. Ericka took maternity leave and returned in mid-May.

Brent Singleton, reference librarian, was awarded tenure and promotion to associate librarian effective September 2007. Mr. Singleton was appointed to the system-wide Electronic Access to Information Resources (EAR) Committee. He published the article "The Life and Work of D.H. Hyers, 1913-1997," in *Nonlinear Functional Analysis and Applications* 11.5 (2006): 697-732.

Eva Sorrell, head cataloging librarian, was awarded the Outstanding Librarian 2006-2007. Eva's work implementing the new Millennium catalog was significant in selecting her for the award.

Juliet (Julie) Velazquez, circulation department, accepted the position of library assistant I effective May 1, 2007. Previously, Juliet worked as a student assistant in library receiving. Since March 2007, she worked in an ASA I appointment while the position was being posted and recruited. 🌊

Library Hours

Library

Monday-Thursday
8am-11pm
Friday
8am-5pm
Saturday
9am-5pm
Sunday
2pm-11pm

Reference Desk (First Floor)

Monday-Thursday
9am-8pm
Friday
9am-5pm
Saturday
11am-4pm
Sunday
2pm-6pm

Info Den (Fifth Floor)

Monday & Wednesday
8am-12pm, 1pm-10pm
Tuesday & Thursday
1pm-10pm
Friday
1pm-5pm
Saturday
Closed
Sunday
2pm-6pm

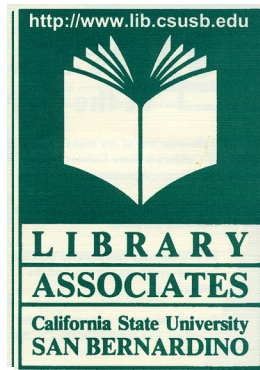
Periodicals Service Desk (Third Floor)

Monday-Thursday
1pm-9pm
Friday
1pm-5pm
Saturday
1pm-5pm
Sunday
2pm-6pm

Home Page Face Lift

By Brent Singleton

The Web page has undergone a few cosmetic procedures for the fall quarter. Through the hard work of webmaster John Baumann and the Library Web Committee, the site now has a cleaner more pleasing appearance, while retaining its content and a user-friendly interface. The last iteration of the Web page had become a bit text heavy, so we decided to go for a more visual approach. One way this was achieved was by adding JavaScript drop down menus to offer convenient front-page access to links, but with much less overall text on the page. We have also expanded the task-oriented instructional approach to accessing research databases and library services. Other new features include a search box for the Pfau Library Catalog that runs a keyword search for library materials directly from the initial Web page screen. We will also be featuring new services, events, and other special features in the "Library Spotlight." The new Library Blog will keep a running tab of newsworthy items of interest to our users. The beautifying process is not yet complete and will continue through the fall quarter as all library pages are converted and new features are added. ☁



John M. Pfau Library Associates

The Library Associates was founded to promote the relationship between the University, its library, and the community, increase public awareness of the resources and services of the John M. Pfau Library, and sponsor cultural programs such as exhibits, lectures and other events. Members of the Library Associates make full use of the library, including borrowing library materials on the same basis as CSUSB students, reference assistance, and low cost interlibrary loan service.

Categories of membership:

Single/Family	\$30.00 per year
Life Member	\$250

Membership applications are available at the Pfau Library Circulation Desk, or call (909) 537-5090.



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

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