

Fall 2003

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John M. Pfau Library

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John M. Pfau Library Newsletter

California State University, San Bernardino

<http://www.lib.csusb.edu>

Fall 2003

A Message From the University Librarian

Look around! Look online!



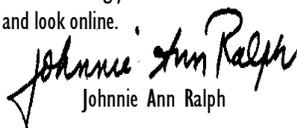
Welcome to the Pfau Library for the 2003/2004 academic year, our 38th year of service. We hope the library's resources and services will help to make your studies a successful, enjoyable experience. Please take time to become acquainted with the Pfau Library . . . look around . . . look online . . . ask for assistance if you have questions.

A new resource you will encounter is the eight new (additional) research workstations in the Reference area, west wall. Go online and discover SFX, a new search engine to locate full-text articles. When you get search results from a database and see the SFX icon, click on it to see a menu indicating where the full-text may be available. The insert in this issue of the newsletter discusses SFX in detail. It's easy to use and very helpful.

A reminder: You can use library resources from your home or other remote sites. The Pfau Library subscribes to many online research tools, including more than 16,000 full text magazine, journal, and newspaper titles, about 4,000 electronic books, and a variety of research indexes. Go to <http://www.lib.csusb.edu/databases> for a complete list of our electronic resources. Remote access requires that you login (your Coyote One Card barcode number and your last name). Fully 8,347,037 remote access logins were recorded last year, and we're hoping for 12,000,000 in 2003/2004. Book renewals are available through the online catalog at <http://www.lib.csusb.edu/renewals.htm>. Reference questions can be emailed. An "Ask A Librarian" question form is available at <http://www.lib.csusb.edu/internet/asklib.htm>. Many more services and a cornucopia of resources are to be found at the Pfau Library Web site <http://www.lib.csusb.edu>. -

A very big THANK YOU to the ASI Senior Class 2003 for its gift of \$10,000 to purchase library materials. A banner signed by Class of 2003 graduates is posted on the northwest wall, north entrance. Bookplates acknowledging the Class of 2003 will be placed in each item purchased. Check the New Books Display (1st floor addition) Winter Quarter.

We look forward to our 38th year of service and that we share in a productive, interesting year. Do come in and look around . . . and look online.


Johnnie Ann Ralph

FINDING FULL-TEXT HAS BECOME EASIER – THANKS TO SFX

by David Bourquin

The Pfau Library subscribes to about 60 online databases. About half of those contain full-text articles. So, even though an article isn't available in full-text in one database doesn't mean it isn't hiding in another. But who wants to search 30 databases for one article? In the Fall Quarter, the Pfau Library is going fully "live" with SFX, or what we call "Search For Full-text," from the ExLibris company. SFX will make it much easier to find an article in full-text even if it isn't available in the database you are using.

Here is how it works. In several of our databases, including Ebsco's Academic Search Premier, you will find this "button"



When you click on it, you will be taken to a menu which will list the database(s) where the article is available in full-text. You may then click on the database of your choice. In some instances you will be taken directly to the full-text of the article. Sometimes you will be taken either to:

- 1.) a list of article titles or
- 2.) a list of issues for the journal or
- 3.) to a general search screen for the database.

For those times when you are taken to a general search screen, the reference librarians have created help pages that you can access by clicking on the word "Help" below the name of the database.

The menu also provides a clickable link to our online catalog, so you can check to see if the library owns the journal in paper copy.

What if the article is not available in full-text in any of the designated databases? In that case, when you click on the "Search For Full-text" button, you will be taken to a menu with a link to our interlibrary loan forms, so we can search for and request the article from another institution.

There is another wonderful thing about this service. Some databases list books, as well as articles. The SFX menu for a book has a link to the Pfau Library Catalog, so you can click to see if we own the book. If you find we don't have the book, the menu also has a link to our interlibrary loan book request form.

Navigating the world of databases in search of full-text articles has just become easier, thanks to the Pfau Library's "Search For Full-text" (SFX) service. If you have questions about this service, please call the Reference Desk at 880-5091.



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Pull-out Guide

Phone Numbers

Add 880 to extensions below for off campus.

Public Services

Library Information	5084
Circulation	5090
Reference	5091
Info Den	5092
Interlibrary Loan	5093
Periodicals	5095
Library Instruction	5118
Other	
Campus Operator	5000

The John M. Pfau Library Newsletter is published biannually in fall and spring quarters.

Back issues of the newsletter are available on the library homepage (www.lib.csusb.edu) under General Information.

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On Display in the Pfau Library

by Bonnie Petry

What do banned books, aluminum foil dinosaur sculptures, Faust, children's pop-up books, and nutrition information have in common? They have all been subjects of very successful exhibits put on in the Pfau Library by faculty, staff, students, and members of the local community. Your hobby, special interest, artwork, collection, etc., might be ideal for showcasing in the library as well.

Display cases are available on the first, third, and fourth floors of the library. Please contact Bonnie Petry (880-5114, bpetry@csusb.edu) to propose an exhibit and obtain the forms necessary for reserving display space.

Here are a few tips for successful exhibits:

- To avoid disappointment, reserve your display space well in advance.
- Plan and assemble your exhibit as far ahead of time as possible. Putting together an exhibit can be quite time consuming — particularly if two or more people must work cooperatively to make it happen.
- Exhibits should be organized in some sort of logical sequence or groups that make the content easy to understand and appreciate.
- While text is important, keep it brief and to the point; do not let it dominate the exhibit. Try to strike a pleasing balance between text and the objects on display.
- Try to ensure that your exhibit has visual appeal from a distance as well as up close.
- You might like to photograph your exhibit once it's installed so you have a record of it.



THE PATRIOT ACT AND LIBRARIES

by Jill Vassilakos-Long

Background

On Oct. 25, 2001, approximately six weeks after the Sept. 11 tragedy, the United States Congress passed the 132-page document, "Uniting and Strengthening American by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism (USA Patriot Act) Act of 2001 (Public Law 107-56)." The bill included a long list of changes to the law; some of them were new ideas, others were changes that had been proposed in the past but that had not passed congressional review in previous congresses.

One of the "old ideas" that had been examined in the past was surveillance of people's reading habits through examination of library circulation records. In the 1960s and '70s, the government frequently requested information on library researchers' reading habits. Research into hard science information, particularly information on physics, was viewed with suspicion. Librarians were asked to report if anyone with a "foreign sounding name or a foreign sounding accent" requested materials such as (unclassified) National Technical Information Service reports. The FBI formalized this program in the 1970s and called it the Library Awareness Program. Throughout the next decade, some librarians went to prison rather than reveal researchers' reading habits. Eventually the American Library Association took a position opposing the program. Most of the states passed laws prohibiting the disclosure of the borrowing history of any library user unless the library was presented with a search warrant. Eventually, the Library Awareness Program was abolished. On October 25, 2001 those state laws were "trumped" by the federal Patriot Act (Public Law 107-56).

What did the Patriot Act Change?

Section 215 of the Patriot Act altered the prohibition on searching library circulation records. First, it allowed such searches on the basis of a FISA (Foreign Intelligence Surveillance Act) warrant. Such warrants have traditionally been issued without consideration of Fourth Amendment protections. Second, it relaxed the criteria for applying for a FISA warrant, so that now foreign intelligence considerations do not need to be the primary reason for the warrant request. Third, information found during the search that does not in any way relate to the information specified in the warrant can be passed on to local law enforcement and used in the courts.

How has the Patriot Act been used so far?

So how many libraries have been visited? In May 2003 Assistant Attorney General Viet Dinh stated in Congressional Testimony that about 50 libraries had been visited. On September 18, 2003, Attorney General John Ashcroft informed the president of the American Library Association, Carla Hayden, that he would

declassify data on the Justice Department's use of Section 215 of the Patriot Act. But that declassified report, released in September, states that no libraries have been visited. It remains impossible to gather statistics directly from libraries because one provision of the Patriot Act imposes a gag order, making it a criminal offense to reveal that a FISA warrant was served. Whether libraries have yet been forced to turn over circulation records is immaterial; they can be.

What are the risks to researchers?

Circulation systems have been designed to purge transactions systematically, erasing information for researchers' privacy. Those systems have not been tested. If a determined computer expert can recover erased files from a hard drive it seems likely that such a person could also recover circulation records.

One librarian in California had an interesting solution to the gag order that is part of the Patriot Act. She posted a sign informing patrons that she had not been served with a FISA warrant (yet). The day they no longer see the sign they will have to draw their own conclusions.

"Experience should teach us to be most on our guard to protect liberty when the Government's purposes are beneficent . . . The greatest dangers to liberty lurk in insidious encroachment by men of zeal, well-meaning but without understanding."— Supreme Court Justice Louis Brandeis, *Olmstead v. U.S.* (1928)

Organizations Who Have Not Stopped By This Week

1. Red Cross
2. Boy Scouts
3. United Way
- ~~4. FBI~~
5. Rotary Club

Graphic courtesy of <http://www.librarian.net/technicality.html>



Library Goings On

Lisa Bartle, Reference, was appointed chair of the California Library Association's Public Relations and Information Committee for 2003. She will be chairing CLA's 2004 Edna Yelland Minority Scholarship Committee

John Baumann, Information Technology Consultant, will now work 75 percent of his time in automation and 25 percent of his time for Reference.

Stacy Magedanz, Reference, has co-authored the *Cliffs Study Solver English Grammar* workbook with fellow librarian Jeff Coghill of East Carolina University. The workbook became available in June from Wiley Publishing. Stacy's review of the "Women Writers Online" database appears in the July 2003 issue of the *Charleston Advisor*.

Barbara Quarton, Reference, is serving as the chair of the Programs Subcommittee for the CLA Annual Conference '04 Planning Committee. The CLA Conference will take place Nov. 14-17 nearby at the Ontario Convention Center. She is serving on the '04 Conference Planning Committee of the California Academic & Research Libraries (CARL) bi-annual conference, which is scheduled for April 22-25, 2004, in Pasadena. Effective in June, Barbara has been re-assigned as head of reference. Her article, "Research Skills and the New Undergraduate" was published in the *Journal of Instructional Psychology*, vol. 30, no. 2, June, 2003.

Jill Vassilakos-Long, government documents librarian, has been assigned additional responsibilities as head of cataloging.

Carol Walker, Circulation, was re-classed from a Library Assistant II to a Library Assistant III, effective as of Jan. 21.

Xiwen Zhang, Reference, has signed a contract to work as the project director for a \$25,000 grant funded by the CSU Commission on the Extended University, and other sources. This is a pilot project and the international component of a larger project titled *Crossing Academic Borders* to develop national models for teaching across disciplines using new technology funded by the National Endowment for the Humanities. The pilot project will use Internet technologies to facilitate international student research, and online course development. Her work commenced Sept. 15 and will continue through Aug. 30, 2004, in collaboration with CSU Fresno and CSU Monterey Bay, as well as faculty and educators in Mendoza Province in Argentina and Yunnan Province in China.



Library

Hours

Library
 Monday-Thursday
 8am-11pm
 Friday
 8am-5pm
 Saturday
 9am-5pm
 Sunday
 2pm-11pm

Reference Desk (First Floor)

Monday-Thursday
 9am-9pm
 Friday
 9am-5pm
 Saturday
 9am-5pm
 Sunday
 2pm-6pm

Info Den/Music Listening (Fifth Floor)

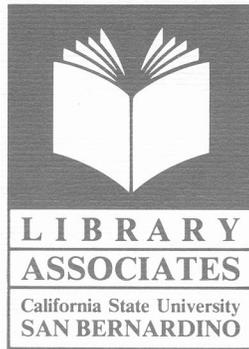
Monday & Wednesday
 8 am - noon
 1pm-10 pm
 Tuesdays & Thursday
 1 pm - 10 pm
 Friday
 1pm-5pm
 Saturday
 Closed
 Sunday
 2 pm - 6 pm

Periodicals Service Desk (Third Floor)

Monday-Thursday
 1pm-9pm
 Friday
 1pm-5pm
 Saturday
 1pm-5pm
 Sunday
 2pm-6pm

Library Facts 2002/2003

- ◆ Library Databases Hits (EZProxy Server) 8,347,037. 1,370,166 in May 2002.
- ◆ Book Titles Cataloged: 9,767. Volumes Cataloged: 11,346.
- ◆ Government Documents Cataloged: 1,625.
- ◆ Circulation recorded 102,920 transactions.
- ◆ Reserve Materials Circulated: 23,285 items.
- ◆ 307 library instruction sessions were given to 7,368 students.
- ◆ Interlibrary Loan Transactions: filled 6,813 requests, processed 5,878 requests for other libraries.
- ◆ Gate count in a typical week: 29,400.
- ◆ 189 donors gave 10,554 books and 6,562 periodical issues.



John M. Pfau Library Associates

The Library Associates was founded to promote the relationship between the University, its library, and the community, increase public awareness of the resources and services of the John M. Pfau Library, and sponsor cultural programs such as exhibits, lectures and other events. Members of the Library Associates make full use of the library, including borrowing library materials on the same basis as CSUSB students, reference assistance, and low cost interlibrary loan service.

Categories of membership:

Single/Family	\$20.00 per year
Business	\$50.00 per year
Life Member	\$100

Membership applications are available at the Pfau Library Circulation Desk, or call (909) 880-5090.



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