

Spring 2008

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John M. Pfau Library

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John M. Pfau Library Newsletter

California State University, San Bernardino

<http://www.lib.csusb.edu>

Spring 2008

Message from the Dean

The Pfau Library Team and I have accomplished significant goals during my first quarter at CSUSB. We improved internal communication by establishing regular meetings with librarians and staff and creating an intranet. We established a liaison program designed to improve communication and interaction with faculty and students. This program will result in improved marketing, collection development, and library instruction/information literacy.

Recently, the Space Planning Committee (ad hoc) completed plans to “open up and make the entry level of the library more inviting to our users.” The newly formed Library Information Technology Council (LITC) has been busy making improvements to the library’s information technology infrastructure. We have updated and replaced obsolete computers used by the public and the staff.

In order to continue to improve our collections, we have established a decentralized collection development model that involves all librarians in the process of selecting new materials for library collections with the input from college faculty. In support of the Ed.D program in educational leadership, the library is providing access to *Dissertations and Theses: Humanities and Social Sciences*, which is now available online. We are also making great strides in updating the curriculum collection.

Our customers should also see improvements. We have automated the process of updating our patrons’ records, which provide access to our services. And we have enabled our automated library system to send a courtesy notice to patrons whose materials may soon be overdue, helping them to avoid incurring overdue fines.

Finally, we have just launched a speakers series designed to attract more students, faculty, and staff to the library, and to contribute to the intellectual life of the campus.

Cesar Caballero



Now Available:

Dissertations and Theses: Humanities and Social Sciences

By Stacy Magedanz

In early December, CSUSB gained access to an important new online resource, *Dissertations and Theses: Humanities and Social Sciences*, from the ProQuest company. One section of the well-known *Dissertation Abstracts International* index, this database covers more than 1 million dissertations and theses in the areas of the humanities and social sciences. Full text is available for most dissertations from 1997-present, with some full text as far back as the 1980s. Although it is best known for its comprehensive coverage of doctoral dissertations, the database also includes a significant number of master’s theses, including some from our sister CSU campuses.

Access to this resource is funded centrally for the entire CSU system, at the recommendation of the CSU Council of Library Directors (COLD), in order to support the system’s new Ed.D. program in educational leadership. CSUSB is in the first wave of campuses implementing this new degree program.

Because of its broad subject coverage, *Dissertations & Theses* has many applications beyond the field of education. Students and faculty seeking research in fields such as art, music, theater, literature, linguistics, communication studies, social work, psychology, history, business and public administration will find much to interest them. World languages are also represented, with many theses in Spanish, French, and German. The instant availability of most recent dissertations brings a whole new set of resources to the user’s desktop. We are pleased to offer this excellent research tool to the CSUSB community.

Find it on the library’s Web site at www.lib.csusb.edu



In This Issue

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Access to Online
Resources



Library
Goings On



Pfau Library
Lecture Series

Phone Numbers

Add 53 to extensions
below for off campus.

Public Services

Library Information	75084
Circulation	75090
Reference	75091
Info Den	75092
Interlibrary Loan	75093
Periodicals	75095
Library Instruction	77552

Other

Campus Operator	75000
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Lisa Bartle.

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For more information,
contact (909) 537-7552 or
lbartle@csusb.edu

Focus on the Staff: The Circulation/Reserve Desk

By Lisa Bartle

Though the circulation/reserve desk is a very visible and active place in the library, it is easy for the unwitting visitor to take it for granted, to imagine there is little more to the job than checking books in and out of the library.

But this team of six staff members has many more responsibilities. John, the supervisor, collects circulation and movement statistics, which make their way into Dean Caballero's reports to the chancellor. Sylvia, in charge of reserves, scans articles, book chapters and other materials into the e-reserve system so they are available to students. If something is overdue, Carol sends out overdue notices and places holds.

When you can't find a book on the shelf, report it to circulation and Julie will search for it and notify you when she finds it. When you browse the new books' shelves you are looking at Rosemary's handiwork. And together, they all collect money for late, damaged and over-due items; troubleshoot the photocopiers when they need toner or paper; and provide refunds when irresolvable problems arise with technology. And, yes, they do check materials in and out for users.

This team has over 100 years of experience serving the public, and most say they enjoy the opportunity to help others. They appreciate the sense of the community at Cal. State San Bernardino, experiencing a cross-section of the on-campus population. Public service can be a tough job, so next time you stop at the circulation/reserve desk, give them a smile. They deserve it. 🐾

Buying Books at the Pfau Library

Librarians call it collection development. It includes all the purchases we make in support of our users. Starting this fall, the Pfau Library made a dramatic change in how we do our collection development. Previously, the library favored a centralized model, with Michael Burgess purchasing for the entire library. When he took early retirement, Johnnie Ralph undertook the responsibility. Dean Caballero has developed a more distributed model, with all librarians sharing the responsibility.

Each college has been assigned a library liaison who communicates with that college about library services, conveys the college's concerns to the dean, accepts requests for purchase from the faculty, and makes purchases in support of the program. At this time, these materials do not include journals or databases, but only books, audio, or video materials.

The benefits of the new model include greater subject knowledge on the part of the librarians and greater service to the college. If your college or department is going up for accreditation, your liaison can help with the library portion of the documentation. The liaison can send out new book lists, offer training in advanced database techniques, and provide tutorials to new faculty. Call your departmental/college liaison for more information.

College Liaisons

College of Arts and Letters Stacy Magedanz (magedanz@csusb.edu x75103)

College of Business and Public Administration Jill Vassilakos (jvlong@csusb.edu x77541) and Les Kong (lkong@csusb.edu x75111)

College of Education Lisa Bartle (lbartle@csusb.edu x77552) and Cesar Caballero (ccaballe@csusb.edu x73443)

College of Natural Sciences Xiwen Zhang (xzahng@csusb.edu x75106) and Bonnie Petry (bpetry@csusb.edu x75114)

College of Social and Behavioral Sciences Brent Singleton (bsinglet@csusb.edu x75083)

General coverage Buckley Barrett (bbarrett@csusb.edu x75104) and Cesar Caballero (ccaballe@csusb.edu x73443)

Collection Liaisons

Reference Collection Barbara Quarton (bquarton@csusb.edu x77553)

Media/Popular Les Kong (lkong@csusb.edu x75111)

Juvenile Lisa Bartle (lbartle@csusb.edu x77552)

Curriculum Lisa Bartle (lbartle@csusb.edu x77552)

Library Science Eva Sorrell (esorrell@csusb.edu x77392)

Archive/Special Collections Michael Burgess (mburgess@csusb.edu x75109) 🐾

Improved Access to Online Resources

By Shaun Geer

In the Pfau Library we are constantly trying to find new and better ways to use and improve technology to provide better services for our students, faculty, and staff, as well as people who walk in to use the library. For example, the online databases that we provide to our users continue to grow in popularity. Since 1999, when we first began to keep statistics on their use, we have found that their use has grown over 20 times what it was in 1999 compared with 2007.

Since we recognize the convenience of using these resources from the comfort of your home or away from campus, we want to make sure that access to them continues to be as easy as possible for users. This February, we upgraded the electrical and network support to the machines that provide these online resources so that even during a scheduled university power outage, or times when the network on campus is very busy, our users will still be able to reach our online services.

You can access our statistics page that shows the year-by-year comparison of their use here: <http://eros.lib.csusb.edu/reports/proxystat.php>. 

Library Goings On

Buckley Barrett will continue as the coordinator for collection development for the campus, facilitating the work of all the college and departmental liaisons.

Dean Cesar Caballero was part of the California State University, Los Angeles team that was recognized for the 2007 Schwartz Prize at the National Humanities Conference in Williamsburg, Virginia. Their project was called the "Baseball Reliquary's Collaborative Project on Mexican-American Baseball."

Iwona Contreras, AAS, is the office manager of the library's administration office and exhibits/speakers coordinator.

Sue Davis celebrates 20 years of service in March 2008.

Yun Lee accepted a new position. His last day in the automation department was Oct. 31, 2007.

Bonnie Petry celebrates 15 years of services as of August 2007.

Barbara Quarton is the chair of the Publicity & Program Design Committee for the CARL Conference 2008 and a member of the Finance Committee of the California Library Association (CLA) for 2008. In addition, she was granted sabbatical leave May 15 through Aug. 15 to work on a book.

Kristen Sanders retired as of Dec. 21, 2007. Kris celebrated 35 years of service at the Pfau Library.

Ericka Saucedo moved to the library's administration office.

Brent Singleton published three articles:

- "The Moslem World: A History of America's Earliest Islamic Newspaper and Its Successors." *Journal of Muslim Minority Affairs* 27.2 (2007): 297-307.
- "Brothers at Odds: Rival Islamic Movements in Late Nineteenth Century New York City." *Journal of Muslim Minority Affairs* 27.3 (2007): 473-486.
- "Caliph," "Caliphate," "Ibn Saud," and "Timbuctu." *The Encyclopedia of the Age of Imperialism, 1800-1914*. Ed. C.C. Hodge. Westport, CT: Greenwood, 2007. 



Kristen Sanders

Library Hours

Library

Monday-Thursday
8am-11pm
Friday
8am-5pm
Saturday
9am-5pm
Sunday
2pm-11pm

Reference Desk (First Floor)

Monday-Thursday
9am-8pm
Friday
9am-5pm
Saturday
11am-4pm
Sunday
2pm-6pm

Info Den (Fifth Floor)

Monday & Wednesday
8am-12pm, 1pm-10pm
Tuesday & Thursday
1pm-10pm
Friday
1pm-5pm
Saturday
Closed
Sunday
2pm-6pm

Periodicals Service Desk (Third Floor)

Monday-Thursday
1pm-9pm
Friday
1pm-5pm
Saturday
1pm-5pm
Sunday
2pm-6pm

Pfau Library Lecture Series

Stop Putting Your Life on Hold:

A Practical "How To" Guide in Jump Starting Your Life!



**Thursday, April 10, 2008
12:00 noon - 1:00pm in PL-4005**

**Presented by:
Carlos Carrio
MPH CSUSB Wellness Coordinator**

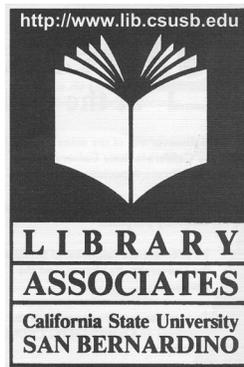
Alegebra, Algorithm, Alcohol, & Alhambra: Arab Contribution to West

**Wednesday, April 23, 2008
12:00 noon - 1:00pm in PL-4005**

**Presented by:
Dany Doueiri
CSUSB Professor**



*Would you like to suggest a speaker or topic?
Please contact Exhibits and Speakers Coordinator,
Iwona Contreras at icontr@csusb.edu or call 909-537-3447*



John M. Pfau Library Associates

The Library Associates was founded to promote the relationship between the university, its library, and the community, increase public awareness of the resources and services of the John M. Pfau Library, and sponsor cultural programs such as exhibits, lectures, and other events. Members of the Library Associates make full use of the library, including borrowing library materials, reference assistance, and low-cost interlibrary loan service.

Categories of membership:

Single/Family	\$30.00 per year
Life Member	\$250

Membership applications are available at the Pfau Library Circulation Desk, or call (909) 537-5090.



5500 University Parkway, San Bernardino, CA 92407-2397